24/7 CRISIS LINES

- National Domestic Violence Hotline: 800.799.7233
- Penelope House Crisis Line: 251.342.8994
- National Human Trafficking Hotline: 888.373.7888
- National Suicide Prevention Hotline: 800.273.8255
- Rape Crisis Line: 251.473.7273

RESOURCES

- Mobile County DHR Adult: 251.450.7000
- Mobile County DHR Child: 251.450.7018
- Child Advocacy Center: 251.432.1101
- Mobile County Health Department: 251.690.8158
- Lifelines Counseling: 251.602.0909
- Legal Services Alabama: 251.433.6560 or 800.403.4872
- Social Security: 1.800.772.1213
- Medicaid: 866.371.4078
- Area Agency on Aging: 251.706.4680
- Housing 1st: 251.450.3345
- Penelope House: 251.342.2809
- Salvation Army: 251.438.1625
- Catholic Social Services: 251.434.1550
- USA Health University Hospital: 251.471.7000
- USA Children’s and Women’s Hospital: 251.415.1000
- American Red Cross: 251.544.6110

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You must provide law enforcement with up-to-date information.

- You must keep complete and accurate accounting of all expenses related to the crime.
- You must cooperate with the investigation in order to receive services from a victim advocate.

YOU MAY QUALIFY FOR ALABAMA CRIME VICTIMS COMPENSATION IF:

- The crime was reported to law enforcement within 72 hours.
- An application for assistance is received within one year of the date of the crime.
- The victim cooperates with the investigation.
- The victim did not contribute to the crime.

VISIT MOBILEPD.ORG/VICTIM TO VIEW COMPLETE LIST OF YOUR RIGHTS.

OUR MISSION
To treat victims with fairness, dignity, and respect while providing them with information, access and support in partnership with community resources and the justice system.

AS A VICTIM, YOU MAY EXPERIENCE:
Shock, Disbelief, Guilt, Shame or Self-Blame, Anger, Difficulty Concentrating, Anxiety, Depression, Violation, Difficulty Sleeping, or Post-Traumatic Stress.

ADVOCACY

WE PROVIDE THE FOLLOWING SERVICES:

- Crisis Intervention
- Trauma-Informed Care
- Safety Planning
- Criminal Justice Support
- Referrals to Community Services
- Access to Information
- Application Assistance

“Our hope is to cultivate a victim-centered relationship between victims in the community and law enforcement.”
- MPD VICTIM ADVOCATES

KNOW YOUR RIGHTS

In accordance with Alabama Victims’ Rights Laws Statute § 15-23-62, the City of Mobile Police Department and all other law enforcement agencies in Alabama are required to provide victims of crime with the information referenced below within 72 hours, unless the victim is unavailable or incapacitated as a result of a crime committed against them.

1. The availability of emergency and crisis services.

2. The availability of victims’ compensation benefits and the name, address, and telephone number of the Alabama Crime Victims Compensation Commission.

3. The name of the law enforcement officer and telephone number of the law enforcement agency with the following statement attached: ‘If within 60 days you are not notified of an arrest in your case, you may call the telephone number of the law enforcement agency for the status of the case.’

4. The procedural steps involved in a criminal prosecution.

5. The rights authorized by the Alabama Constitution on rights of victims, including a form to invoke these rights.

6. The existence and eligibility requirements of restitution and compensation pursuant to Section 15-18-65 et. seq. and Section 15-23-1 et. seq.

7. A recommended procedure if the victim is subjected to threats or intimidation.

8. The name and telephone number of the office of the prosecuting attorney to contact for further information.

YOUR RESPONSIBILITIES

- You must cooperate with the investigation in order to receive services from a victim advocate.

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